GOVERNMENT OF NAGALAND
PUBLIC HEALTH ENGINEERING DEPARTMENT

NAGALAND DRINKING WATER SUPPLY CONSUMER RULES 1998
(1st AMENDMENT 2011)
Typical Water Meter House at Kohima: Water Meter is needed for equitable Distribution and Realistic Water Tariff Assessment.

Mobile Water Testing Laboratory is procured and Inaugurated by the Minister in charge of PHE, Dr Ngangshi K. Ao, at Dimapur, on 2nd March 2011.

Vision of Nagaland PHE
“Sustainable Safe Drinking Water Supply And Environment For All”
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Forward

Among the many consumer commodities water is the most essential commodity and on which human sustenance depends. However many do not seem to have realized the universal slogan "water is Life".

We tend to give priority to commodities of luxury rather than the essential commodities such as water. This attitude is indeed a suicidal lapse on our part which needs to be rationalized. In the present age of constraints we need to be more realistic in our day to day ways of living. We need to realize that unless life-sustaining commodities, such as air, water, food, shelter etc are accorded top priority, no amount of luxury will improve our quality of life. We must realize the saying "pearls do not sustain life; but drops of water do" and we must endeavor to conserve every drop of water.

Many of the surface water sources of Nagaland are depleting and the otherwise abundant rainwater is drained away as surface-run off, due to extension of habitations and reckless deforestation. Since rainwater escapes as surface run-off, the ground water levels are also declining. We must acquaint ourselves that water is more precious than anything in African countries of Ethiopia, Somalia and in Saurashtra and Kutch of Gujarat state of India. The people there are crying "give us water, or we die". We must therefore realize that lodging complaints to the nodal department will not solve the problem of water. If we want quality of life, we must shoulder a common responsibility and give a joint concerted effort for conservation and protection of water sources.

The publication of The Nagaland Drinking Water Supply Consumer Rules 1998 (1st Amendment 2011) is intended to be a tool for the PHE officials as well as the water consumers, for streamlining the delivery system of drinking water to the consumers, equitable distribution, rational assessment of water tariff, prevention of damage to water supply installations etc. It is recommended that all concerned PHE officials and consumers acquaint themselves with the provisions of these Consumer Rules so that better co ordination can be affected. The Nagaland PHE department earnestly solicits the co operation of all concerned in bringing about a rational Drinking Water Delivery System, in the state, for the betterment and benefit of all concerned.

MHONDAMO OVUNG
Chief Engineer, PHE
Nagaland, Kohima
GOVERNMENT OF NAGALAND
PUBLIC HEALTH ENGINEERING DEPARTMENT

NOTIFICATION

Dated Kohima, the 1st July 2011

THE NAGALAND DRINKING WATER SUPPLY CONSUMER RULES 1998
(1st Amendment 2011).

NO.PHE/WORKS/87/98 :- Whereas it is necessary and expedient for the State Government and for the interest and Welfare of the Public, the Governor of Nagaland in supersession of all existing Rules is pleased to amend and make the following Rules with effect from the date of Publication in the Nagaland Gazette.

1. Short title, extend and commencement:
   (i) These Rules shall be called the Nagaland Drinking Water Supply Consumer Rules 1998.
   (ii) These Rules shall extend to the whole of the state of Nagaland.
   (iii) These Rules shall come in to force on such date as the State Government may, enforce by Notification in the official Gazette of Nagaland.

2. Definition :-
   (i) "Government" means Government of Nagaland.
   (ii) "Department" means the Public Health Engineering Department (PHED) of Nagaland.
   (iii) Authority" means any Officer of PHED of Nagaland State.
   (iv) "Chief Engineer" means the Chief Engineer of the Public Health Engineering Department.
   (v) "Additional Chief Engineer" means the Additional (Addl) Chief Engineer of the Public Health Engineering Department.
   (vi) "Superintending Engineer" means the Superintending Engineer, Public Health Engineering Department of the Circle concerned.
(vii) "Executive Engineer" means Divisional in charge of PHED division.

(viii) "Sub-Division Officer" means Sub-Divisional Officer in charge of PHED Sub-Division.

(ix) "Water Supply" means potable/whole some water supplied to the consumers within the water quality standard and specification of the manual on Central Public Health and Environmental Engineering Organization, (CPHEEO), Government of India.

(x) "Consumer" means any person, individual, public Institution, Local Body, Company, or Corporation, Government Department and all those who consume water through public water works, of the PHED, Nagaland.

Part : 1 SUPPLY TO CONSUMER: Application for supply of water to the consumers shall be made in the form prescribed by the department. The application form along with the Memorandum Of Undertaking (MOU- printed on a Non-Judicial Affidavit of Rs.20/-) format shall be supplied by the department on a written request, by an intending water consumer, duly accompanied with a sum of Rs.20/ (Rupees twenty) only, addressed to the Executive Engineer concerned for supply of water, provided that this rule shall not apply to the consumers who have got water pipe connection to their premises on the date these rules come into force. The signing of the MOU is subject to feasibility and may be drawn up only after approval of the detailed estimated cost of the water supply pipe line.

1. The applicant shall complete the application and submit the same, along with Application fee of Rs.100/- (Rupees one hundred) only, to the concerned office. In the application, the consumer shall declare the purpose viz. (i) Domestic (ii) Commercial (iii) Industrial (iv) Temporary etc. for which the supply of water made by the department will be utilized. Besides the purposes indicated in the application, the water may be used for extinguishing fire. Period of water supply connection desired should not be for less than three years.

2. (a) Where consumer is not the owner of the premises, it shall be the duty of the consumer to obtain consent of the
owner, which should be in written, for fixing of water supply pipe lines, and in stallations for water etc., within the premises, and the said consent should be attached along with the application.

(b) If the intended water supply pipeline is to cross land of an other person, consent of the landowner(s), in written, shall be obtained by applicant and shall also be attached with the application.

c) The consent of the house owner, for drinking water supply connection, shall imply to also stand as guarantor in the event of any liability.

3. On receipt of the completed application, the department shall prepare a Feasibility Report or otherwise, for the Water Supply Connection to the Applicant.

(a) If it is not normally feasible to give water supply connection to the applicant, the same shall be communicated to the applicant in written, which may also include other alternatives of feasibility. If the applicant agrees to the alternative feasibilities, the same may be communicated to the department in written and after which the department shall take follow up action as at para 2 of this Rule. If however the applicant does not agree to alternatives, no connection shall be given, till normally feasible.

(b) If it is normally feasible, or if the applicant agrees to alternatives as at (a), of this Rule, the department shall prepare a detailed estimate, showing the items and cost of all work of water supply connection to the applicant's premises. The detailed estimate shall be approved by the competent authority of the department.

c) On approval of the detailed estimate, by the competent authority, and before execution of the work for the water supply, a signed MOU shall be obtained from the consumer, which shall also be countersigned by the concerned Executive Engineer. The signed Agreement shall be retained by the department. The amount in the approved detailed estimate which includes cost of pipes, pipe fittings, water meters, labour charges, other accessories and with the required departmental charges, should be remitted/deposited by the applicant before the field works are initiated.
(d) On commissioning of the water supply connection; a specific Consumer Number shall be allotted to this consumer and formal Registration shall be made, against which all correspondence, billing, etc on the water supply, is to be made. All such Consumer numbers shall have the abbreviated name of the division, as a prefix - for example, KMA Urban/, for Kohima Urban Division so as to facilitate speedy identification of consumers of different divisions.

4. Pipe lines from Water Distribution Tank to the consumers premises shall not be less than fifteen millimeters in diameter and other larger diameter requirement shall be determined with modified Hazen - Williams formula as prescribed in Water Supply manual by Central Public Health and Environmental Engineering Organisation (CPHEEO).

5. Department reserves the right to limit the maximum quantity of water that may be required by any consumer.

6. (a) Non metered connection is not allowed in an urban water supply system which has been officially declared as metered.

(b) For those existing consumers which are non-metered; water meters shall be supplied by the department and fitted within a meter house; constructed by the department. The total cost of meters and the installation charge, shall be borne by the consumer.

7. The water meter shall be supplied and installed by the department for which the consumer shall pay the cost of the meter at the time of installation. The consumer shall be responsible for safety of the water supply system from the house of the consumer to the meter house. The cost of any damage of the pipe line from the meter house to the consumer point shall be borne by the consumer. The key for the meter house will be kept by the department.

8. No connection or extension to other premises from the consumer's line shall be allowed.

9. The department cannot ensure supply of water above ground floor of the premises. Any such arrangement necessary for supply of water above ground floor shall be the consumer's own responsibility at his own cost but with the written permission of the department in all circumstances.
10. The department reserves the right to fix the tapping point where from connection to the consumer's premises is to be taken and the decision of the department shall be binding on the consumers. The cost of any rectification of damages to supply pipe line arising out of any dispute about point of supply shall be borne by the consumer at the cost assessed by the department.

11. A supply of water for domestic purpose shall not be deemed to include supply for:
   
   (a) Animal or for washing vehicles when such animal or vehicles are kept for sale or hire.
   
   (b) any trade manufacture or business.
   
   (c) fountains, swimming baths or for any ornamental or mechanical purposes.
   
   (e) watering roads and paths.
   
   (f) Construction purposes.

12. A minimum of 15 (fifteen) new consumers, clustered within a colony, are required to qualify for construction of a new Meter house. Where there is no such viability, an intending consumer shall bear the cost of water supply connection from an existing meter house, irrespective of the distance. This undertaking by the intending consumer shall be made in written at the time of application.

13. If a consumer intends to install water reservoir, of 2000 liters capacity unit, it shall be specified in the application, subject to availability and following restrictions:
   
   (a) Not more than two units for Domestic consumer
   
   (b) Not more than three units for commercial consumer
   
   (c) Not more than four units for industrial consumer

**PARIHAR CHARGES OF WATER SUPPLY AND MODES OF PAYMENT.**

14. Payment for water taxes shall be made by the consumer for the amount as indicated in the bill.

15. (a) (i). Charges for Metered water supply shall be livable at the rates notified and subject to revision by Government from time to time.
(ii). In case of doubt, the department in charge of water supply will decide whether a particular connection is Domestic, Commercial or Industrial; which shall be final.

(b) A fixed meter charge per month notified by government from time to time for meter maintenance shall be paid by the consumer.

(c) Penalty for Late payment shall also be levied at the prescribed rates, as given at Part-VI.21: (c ) of this Rule.

16. Minimum charges per month in case of break down or non functioning of meter, shall be levied. This is also applicable to "Yetto meter" Consumers and shall be as per Government Notifications; subject to revision from time to time.

PART-III GENERAL PROVISIONS FOR PRIVATE CONNECTION:-

17 (a) No water supply connection shall be granted unless drainage arrangement has been made for the disposal of waste water, to the satisfaction of the department.

(b) No portion of any private connection or of the main pipe leading to it shall be tampered with, in any way whatsoever, for the purpose of repair, alteration or any other purpose, by any consumer, without the supervision of the department.

(c) Every registered consumer shall be bound to report immediately to the department for any defect in his/her connection whereby water runs to waste.

(d) No pump, plant or device shall be allowed to be attached to a consumer's water supply system without obtaining prior approval of the department.

PART-IV. CLOSING AND REOPENING OF WATER SUPPLY CONNECTION

18. (a) All applications for reopening or reconnection shall be accompanied by a fee of Rs. 50/- (Rupees fifty), only, as application fee together with all arrears/dues.
(b) After all arrears are cleared the water supply pipeline shall be opened, only on payment of reconnection fee of Rs.250/ (Rupees two hundred fifty) only.

19. (a) Any registered consumer who desires to close his connection shall apply in written, giving 15 (fifteen) days notice, to the department for disconnection. If the department fails to disconnect, as applied even after expiry of 15 (fifteen) days, water fee shall not be charged provided that the consumer is at least three years old, vide Rule 1 at Part I.

(b) Any connection may be cut off by order of the department in the following cases :-

(i) For breach of any of the provisions of the forgoing rules.

(ii) Where through defect in the connection and the water is running to waste.

(iii) Where the use of a water tape causes the premises to become unsanitary in the opinion of a sanitary official.

(iv) Where in the opinion of the department adequate drainage arrangements have not been made for the disposal of waste water

(v) In the case of meter connection where meter requires repair.

(vi) In case the owner or consumer refuses to pay the Security Deposit; as prescribed under these rules.

(c). Security Deposit shall be refunded for any legitimate disconnection, after adjustment of dues, if any, as follows:

(i) Refund of Security Deposit shall be given to the consumer, if it is a private consumer.

(ii) For govt Consumers refund of Security Deposit shall be made to the Head of Department and not to the individual consumer. If however the disconnection is temporary (a pause); no refund shall be made and the next occupant shall register as consumer, after completion of reconnection formalities, vide Rule 18, of these Rules.

PART - V. TEMPORARY CONNECTION CHARGES :

20 (1) Temporary water connection shall be allowed for special occasions such as marriages, exhibitions etc for a limited period,
subject to a maximum of 30 (thirty) days only. Application for temporary connection may be submitted in written, with the required application fee of Rs.150/-. 

(2) Temporary Connection shall be given, only if the applicant agrees to bear the cost of the materials, labour charges, etc, as per the following terms:

(a) Detailed estimated cost, in full, for the work shall be worked out and 50% of this estimated cost shall be paid in advance by the applicant. No refund of this amount shall be made; but the amount will meet the cost of damages of materials; due to cutting, bending, wastage, damages during fitting, dismantling etc.

(b) It is compulsory to disconnect the water supply and to dismantle the system after the specified number of days. The demolished materials shall be retained by the department, and no claims what soever by the consumer, is admissible.

(3) Temporary water supply shall be metered.

(4) The meter rent shall be charged as from permanent consumers, i.e. in terms of full month irrespective of the number of days (even if less than full month).

(5) Water shall be released only after payment of Security Deposit as per Existing Rates, vide Rule 21 (b) at part VI, in addition to 50% of estimated total cost of materials. Water charges as per meter shall paid, by way of adjustment from the Security Deposit after which the balance amount (if any) shall be refunded to the consumer, at the time of removing the temporary connection. If how ever any fee is beyond the Security Deposit; the same shall be paid in addition to adjustment from the Security Deposit. The fees for Temporary Connection shall be as under:

(i) Application fee - Rs.150/-
(ii) Between 1 - 5 days - Rs.60/- per 1000 litres
(iii) Between 6 - 30 days - Rs.50/- per 1000 litres
(iv) Meter Rent - Rs.30/- per month.
(v) If the quantity of water consumed is a fraction of a
thousand liters, the quantity consumed shall be taken as a whole thousand and the nearest higher quantity shall be taken for assessment of the bill of water tariff.

PART - VI PROCEDURES FOR REALIZATION OF WATER TAX.

21. (a) An agreement in prescribed format shall be executed by the consumers for supply of water.

(b) Security Deposit of Rs. 1000/- (Rupees one thousand) only, during initial installation time shall be realized for giving water connection to the consumer. Payment of Security Deposit, shall be made in cash, to the concerned Divisional Engineer, who will maintain the Record of such deposits in Receipt Register Part III Form 79. Security Deposit, shall be adjusted against dues outstanding on vacation of premises and balance (if any) shall be refunded in the case of private consumers. In the case of consumers, as employees of government/organizations, No Demand Certificate shall be issued only on payment of all dues.

(c) The bill for a month shall be send to each consumer by the 10th of the following month in the prescribed bill format (specimen enclosed) for payment of water tax which should be paid in full (No part payment is admissible) by the last day of the billing month failing which penalty at the following rates shall be imposed:-

(i) In case the amount billed is not paid by the end of the billing month, the arrear shall be shown separately in the bill for the next month. Late fine @ 10% (ten percent), of the arrear amount, shall be charged up to the end of second month. This cumulative bill shall be realized from the defaulting consumers by the end of second billing month.

(ii) In case the amount billed is not paid even up to the end of second month, a bill for the third month shall be prepared which shall show arrears for the preceding two months with Late fine @ 25% of the arrear. This cumulative bill amount shall be paid, in full, by the end of third billing month.
(iii) If the bill for the third month is not paid even by the end of the third billing month water supply shall be disconnected and adequate measures for realization of the charges shall be taken.

(iv) Any application for reopening the disconnected water supply line of such a defaulter shall be considered only if all arrears are cleared, along with both application fee and reopening fee, vide Rule 18 of Part IV.

(d) If for any reason the bill is not received by the 15th of the billing month it will be the responsibility of the consumer himself/herself to arrange for payment of water charge for the previous month by personal contact with the billing office concerned of the department.

(e) The amount of arrears, if any, shall be billed along with current bills. The amount thus arrived at shall be paid by the consumer unless otherwise decided by the department on individual representation in respect of arrears only.

(f) All complaints should be addressed to the Executive Engineer/ Sub-Divisional Officer concerned. An appeal against his order shall be to the Superintending Engineer and if necessary to the Chief Engineer, whose decision shall be final.

PART - VII MISCELLANEOUS:

22. (a) The consumer shall under no circumstances allow utilization of water thus supplied by the department for purposes other than those mentioned in the Agreement.

(b) The department shall ensure that the water in any water works belonging to the department from which water is supplied for domestic purpose is wholesome.

(c) The department shall not be liable for any claim for loss, damage or any compensation whatsoever arising out of failure of supply of water for causes beyond the control of the department.

(d) It shall be the responsibility of the department to see that the meter box within the meter house is kept intact without tampering/damages, the key of lock shall be kept by the Department. Wherever the Water Meter is installed in the premises of the consumer, the consumer shall be obligated to keep the Water Meter intact.
(e) In case of any doubt on the part of the consumer about the reading in the meter the Consumer may apply for testing the meter, with an application fee, of Rs.50/- and the meter will then be tested by the department. If the meter is found defective, the meter shall be replaced by the department free of cost. The application fee is retained by the department, which shall be remitted as revenue.

(f) A consumer about to vacate or subject to vacate their premises, should give to the department 15 (fifteen) days advance, in writing for disconnecting the water supply line to that premises, otherwise, the department cannot guarantee that the meter readings will be taken on the required date, and the consumer shall be held responsible for payment of the water charges for the whole month, vide Rule 19 of Part IV.

(g) The consumer shall not make such use of water supplied by the department which is in contravention of the provisions of these Rules. Any such prejudicial act shall amount to disconnection of the water supply connection, without any refund of the security deposit. Any such instance, as decided by the department shall deprive the consumer, the right to reconnection and any such reconnection shall be only on payment of Reconnection fee, as at Rule 18 (a) & (b) of Part IV. However, the department shall keep intact the system for 30 (thirty) days, after disconnection, without dismantling the system. If reconnection request is made and requisite fee is paid before dismantling the system and within 30 (thirty) days the cost of materials shall not be charged, for reconnection. After 30 (thirty) days and after dismantling the system, a connection may be given, only as fresh applicant.

(h) Ignorance of Consumer Rules shall not be taken as an excuse by the consumer.

PART – VIII GENERAL POWERS.

23. (a) The department may from time to time regulate and limit hours of water supply with reference to connections, localities, demand of public as far as possible and season of the year.
(b) The department shall not be responsible for non-supply of water caused by accident such as failure of electric power supply, leakage or bursting of the mains, obstructions, or low pressure in the mains or strike by laborers. The department retains the right to suspend water supply at any time and for laying new lines etc.

(c) Any one who destroys/damage the water supply installations shall be liable to recover the cost of damages, or the damages shall be rectified by the one responsible.

(d) Water being an essential commodity, for human sustenance, any delinquent who tampers or damages/pilfers any water supply or its installations shall be dealt with as per appropriate Sections of Law, such as 277 IPC, 379 IPC, 430 IPC etc.

The Nagaland Drinking Water Consumer Rules 1998 are subject to changes, as may be deemed necessary by the State Government, from time to time.

Sd/-

(ZHALEO RIO) IAS
Secretary to the Govt. of Nagaland
## Drinking Water Tariff Rates


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<th>Sl. No.</th>
<th>Item</th>
<th>Item Unit</th>
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<th>Revised rate w.e.f. 01.04.2010</th>
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<td>Cost of Application &amp; MOU formats</td>
<td>1 No. each</td>
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<td>Application fee for new normal connection</td>
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<td>Security deposit (refundable)</td>
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<td>Water charges for metering system</td>
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</tr>
<tr>
<td></td>
<td>(a) Domestic consumer</td>
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<td></td>
<td>(b) Commercial consumer</td>
<td>1000 litres</td>
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<td>(c) Industrial consumer</td>
<td>1000 litres</td>
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<td>(d) Meter fee PM</td>
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<td>(e) Non Metered system PM</td>
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</tr>
<tr>
<td></td>
<td>(i) Domestic consumer</td>
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<td>50.00</td>
<td>100.00</td>
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<td></td>
<td>(ii) Commercial Consumer</td>
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<td></td>
<td>Industrial Consumer</td>
<td>1 Consumer</td>
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<td>Penalty fee for late payment of bills.</td>
<td>2nd. month</td>
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<td>3rd. month</td>
<td>40.00</td>
<td>25% of arrear</td>
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<td>Fee for Reservoir of 2000 litres, provided</td>
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<td>Meter Testing fee</td>
<td>1 time</td>
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**Annexure II**

**GOVERNMENT OF NAGALAND**  
**PUBLIC HEALTH ENGINEERING DEPARTMENT**  
**OFFICE OF THE EXECUTIVE ENGINEER**

**P.H.E. DIVISION**

---

**Drinking Water Tariff Bill: Part II of Rules**

<table>
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<tr>
<th>Item</th>
<th>Description</th>
<th>Rate</th>
<th>Calculation</th>
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<tbody>
<tr>
<td>I. Metered</td>
<td>Domestic use @ Rs./- per 1000 litres</td>
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<td>Rs. -</td>
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<tr>
<td>II. Non Metered</td>
<td>Domestic use @ Rs./-</td>
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<td>Rs. -</td>
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**Reservoirs provided to individual**

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<th>Consumers-2000 litres capacity</th>
<th>No.</th>
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<th>Rs.</th>
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**Previous arrears from**

| Late fine, vide Rule 21 (c) of Part VI | Rs. |

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**Gross Total**

| Rs. |

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**Deduction/adjustment if any**

| Rs. |

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**Net amount payable**

| Rs. |

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**(Rupees ........................................... ) only.**

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**NB**: This bill should be presented at the time of payment to the Sub-Division Officer, PHED Sub-Division.

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**To,**

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<thead>
<tr>
<th>Shri/Smti.</th>
<th>Consumer No.</th>
<th>Address.</th>
</tr>
</thead>
</table>

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**Signature of SDO**

| Dated. |

---

14
NOTICE TO CONSUMER

1. The Bill must be produced at the time of payment. Bill must be paid in full and part payment will not accepted.

2. If the amount of the bill is not paid even after expiry of first billing month penalty for the late payment @ 10% of arrear will be realized from the defaulter, in the second billing month and thereafter, @ 25%, of arrear, up to end of third billing month.

3. In case the bill is not cleared even after expiry of two months, from the first specified month, the water supply shall be disconnected and for realization of arrears legal measure deemed necessary will be adopted.

4. All objections regarding bill should be filed in the Office of the Executive Engineer/Sub-Divisional Officer in charge, within ten days from the date of issue of the bill, after which no claim will be entertained.

5. The bill is payable by cash or by cheque, payable to the concerned Executive Engineer (by designation, only), under head of account 0215 Water Supply and Sanitation-water tax.

6. If the bill is not received within 15th of the billing month, consumers are to collect the bills from the billing office failing which penalty, as in Rule 21 (c) will be imposed without any notice.

Sd/-
(ZHALEO RIO ) IAS
Secretary to the Govt. of Nagaland
Annexure III

Application for Drinking Water Supply Connection: Rule 1 Part I
PERMANENT/TEMPORARY/RECONNECTION
(Strike off whichever is not applicable)

To
The Executive Engineer
PHE Division _______________ (write name of Division in Capital letters)
Nagaland

Name of Applicant (in Capital letters) ________________________________
Father's/Husband's Name ________________________________
Sex : Male/Female (strike off whichever is not applicable)
Date of Birth __________________
Quarter No. (where water supply is required) ______________________
Full Address

______________________________

Phone Nos. a) Landline : ________________________________
b) Mobile : ________________________________

8. Category of Consumer --- DOMESTIC/COMMERCIAL/
INDUSTRIAL/TEMPORARY
(strike off whichever is not applicable)

9. Ownership of house : OWN/RENTED (strike off whichever is not applicable)
If Rented, Certificate of Consent from owner to be attached,
vide Rule 3 (a)

10. Whether the intended water supply pipeline crosses another's land ---Yes/No
If Yes, Certificate of Consent from land owner to be attached,
vide Rule 3(b)

11. No. of water outlet taps required :
(write number in letters, e.g one/two etc.)

12. Whether drainage system, for disposal of waste water is available, vide Rule 17(a):

Yes/NO
(If No, estimate preparation to be delayed till such arrangement is made and certified in written)

13. Whether Water Reservoir (2000 liters unit) is required: Yes/No
   If Yes, how many: ONE/TWO/THREE/FOUR
   (strike off whichever is not applicable)

I undertake to abide by the Nagaland Water Supply Consumers Rules 1998 (amended from time to time), and that all information, in this application, are true to the best of my knowledge and belief.

Yours faithfully

Signature
Place
Name
Date
(Name in full in Capital letters)

Check list: for application
Whether requisite application fee is enclosed
Certificate of Consent from Owner of building, vide SL No. 9 of application
Certificate of Consent from land owner, vide SL No. 10 of application
Whether drainage system, for disposal of waste water is available, vide SL No. 12 of application
MEMORANDUM OF UNDERTAKING BY CONSUMER FOR SUPPLY OF WATER BY PHED
Rule 3(c) at Part I & Rule 21 at Part VI

Name of the Consumer..........................................................................................................
Present address (If Govt. Servant, Name of the Office Should be mentioned)
...........................................................................................................................................

House No. (with location)....................................................................................................
Permanent Address.............................................................................................................

Date of taking water connection to the house.............................................. (dd/mm/yy)
(Date of execution of MOU)

Purpose of taking water connection
Domestic Consumption
Commercial Consumption
Industrial Consumption
No. of Taps with Size in mm.................................................................
No. of reservoir with capacity in litres (If provided)...........................................

I, Shri/Smti.............................................................., after reading carefully the Nagaland Water Supply Rules 1998 (First Amendment) of the Public Health Engineering Department, do hereby, agree to abide by these rules and take charge of the water supply to the house, mentioned above.

I, further, on this day __/__/____ (dd/mm/yy) do hereby bind myself and my legal heirs, as per these rules, to the liabilities, etc to be incurred in connection with supply of water to my house/office.

Signed in the presence of Sub Divisional Officer
PHED Sub Division............................................................

Signature of the consumer
Date............................................................
Place............................................................

Countersigned:

(concerned Executive Engineer with Official seal)
Annexure V: for reference

GOVERNMENT OF NAGALAND
PUBLIC HEALTH ENGINEERING DEPARTMENT
NAGALAND: KIHIMA

NOTIFICATION
Dated Kohima the 26th. June 2001

No.PHE/works/reform/2001 : The governor of Nagaland is pleased to notify that henceforth water supply projects in villages of Nagaland will be taken up only on the following terms and conditions:-

1. The acquisition/usage of all water source catchments and all other land related to water supply works shall be the sole responsibility of the beneficiaries and be free from all encumbrances. Further, there shall be no claim to any appointment to Government Service basing on water source and other land ownership rights.illage will take up all civil works and undertake jungle clearance, where required, as part of their contribution.

2. On commissioning of the project the beneficiary village will be solely responsible for operation and maintenance and shall bear the cost of such operation and maintenance. They will be allowed to levy a fee from the consumers at a rate approved by the Government.

3. The Village Council/Local Body of the village/habitation will sign an undertaking confirming their agreement to abide by the above terms and conditions before any project is taken up.

The PHE Department will be responsible for the following:

1. Supply and fitting of water pipes and installation of all service reservoirs.

2. Facilitate in scheme selection, designs, and work out an effective monitoring and evaluation mechanism to ensure high quality of construction and sustain ability of the investments.

3. Ensure effective integration and Co-ordination of project components in the village levels.

Sd/-
(Temjen Toy)
Secretary
to the Government of Nagaland
Water Quality Testing Laboratory of Nagaland PHE
At Kohima

Water Treatment Plant is installed so as to ensure Safe Drinking Water